



Customer Service
Call us anytime 816-358-8833
Visit us at twc.com

Account number
20505-042581106-9001
Customer Code 1848

Service period	Due date	Amount due
11/12 - 12/11	November 24, 2013	\$213.39

Service address

MR LUIS FLORES
7401 JAMES A REED RD
KANSAS CITY, MO 64133-6337

This statement reflects payments received as of November 07, 2013

100.45 Previous balance

101.94	Current monthly services
7.35	Adjustments / credits
3.65	Taxes and fees

\$213.39 Total Due on November 24, 2013

Enjoy your savings of \$21.99 this month.



Go green with paperless bills

Go Green. Save Green.

PayXpress makes paying bills easy

- Manage bills online
- You choose the payment method
- Say goodbye to late fees

Visit twc.com for details

Thank you for your continued patronage. We sincerely appreciate your business and prompt payment. We are committed to offering you a variety of services, as well as prompt, efficient customer care and hours of operation to serve you. We value you as a customer. Please allow 7 days for your payment to reach us by mail. Written requests or coupons sent with your payment may delay processing. We appreciate the opportunity to serve you.



6550 WINCHESTER AVE
KANSAS CITY, MO 64133-4660

7614 1000 N0 D0 07 11072013 NNNNNNNN 0000929 Non-4 1oz

MR LUIS FLORES
7401 JAMES A REED RD
KANSAS CITY, MO 64133-6337



Please detach and enclose this coupon with your payment.



** Please allow 7 - 10 days for delivery and payment processing. See reverse side for more convenient payment options.

Payment due date
November 24, 2013

Total amount due
\$213.39

Account number
20505-042581106-9001

Amount enclosed

TIME WARNER CABLE
PO BOX 1104
CAROL STREAM, IL 60132-1104

205050010010425811069700213391104

MR LUIS FLORES**Amount due on November 24, 2013: \$213.39****Account number 20505-042581106-9001****Customer code 1848****Try our new Phone Menu VOICE****Shortcuts!**

Call 816-358-8833 and simply say "Question about my bill" or "Pay my bill" after verifying your phone number to go directly to your selected option!

**What's new?**

Did you know you can **sign up for free Paperless Billing?** Just visit twc.com/myservices with your customer code to get started.

Pay your bill online.

With PayXpress you can decide when and how to pay your bill, receive email bill notifications, view bill history, receive payment confirmation, and set recurring payments.

Visit www.twckc.com today for more information.

Customer Information

Important payment information: When you submit a check for payment, you authorize Time Warner Cable to use information from your check to process a one-time Electronic Funds Transfer or process the payment as a check transaction. If your payment is returned for non-sufficient funds, you authorize your account to be electronically debited or bank drafted for the amount of the payment plus any applicable fees. Your payment serves as your acknowledgement and acceptance of this policy and its terms and conditions.

Your Customer Code is a unique identifier that we use to ensure the protection of your personal information. You will have to enter your customer code during the Time Warner Cable Home Phone statement registration process, which you will have to complete before you can view your Time Warner Cable Home Phone call details online.

CLOSED CAPTIONING: Currently experiencing technical issues with closed captioning? Call (816)358-8833, or email closedcaption@twcable.com or fax (877)430-1386. Want to write to us? Address captioning-related concerns to H. Dudash, Administrator, 13820 Sunrise Valley Dr., Herndon, VA, 20171; fax (704)697-4935; or email twc.closedcaptioningissues@twcable.com. To follow up on a written submission ONLY, call (877)276-7432.

Nonpayment of any portion of your cable television, high-speed data, and/or Home Phone service could result in disconnection of your telephone service.

To view the call details for your Home Phone calls, go to twc.com/Myservices to login to your account.

If payment is made to a Time Warner Cable representative at the door to avoid disconnection, a \$19.95 fee will be collected at that time.

**Pay online****Save time and paper with PayXpress****Go green with PayXpress online bill payment.**

Sign up at: twc.com/myservices

Have your account number ready, found on the top of your statement and on your remittance coupon.

Pay by phone

Make a credit card payment free of charge using our automated payment option at: **1-816-358-8833**

Use your Visa, MasterCard, Discover or American Express card.

Other payment options

By mail:

Send this payment coupon with check or money order in the reply envelope provided.

In person:

Visit twc.com/midwest to find a list of our convenient payment locations.

MR LUIS FLORES**Amount due on November 24, 2013:** \$213.39**Account number** 20505-042581106-9001**Customer code** 1848

Understanding your bill

Adjustments/credits

These are additional adjustments or credits applied to your account since your last statement.

Taxes and fees

These are the taxes and fees associated with your TV, Internet and Phone account. FCC fees and Franchise fees are required by federal and county governments. Also includes fees to defray the costs of complying with government regulations.

		Previous balance
10/07	100.45	Balance last statement
		Current monthly services
11/12-12/11	97.95	Time Warner Cable Promotion Includes: Basic Service, Standard Service and Standard Internet. Enjoy your savings of \$21.99 by subscribing to this package.
	3.99	Internet Modem Lease
	101.94	Total current monthly services
		Adjustments / credits
11/05	7.35	Late Fee
	7.35	Total adjustments / credits
		Taxes and fees
	0.07	FCC Regulatory Fee - Cable
	3.24	Franchise Fee
	0.34	State And Local Sales Tax
	3.65	Total taxes and fees
		213.39 Total Due on November 24, 2013

**Time Warner Cable's office nearest you:**

6555 Winchester Ave
 Kansas City MO 64133
 Monday-Friday 9:00am-6:00pm
 Call us anytime at 816-358-8833
 For additional locations please
 visit our website at www.twc.com

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